

REFUND POLICY

Once you have been offered a position in one of our classes and paid the course fee, you are enrolled in the upcoming course and allocated a spot in the Clubs' intake. We are unable to refund course fees once you have completed this step.

For participants in our introductory agility course (Tadpoles) to be eligible to start the course, it is mandatory for you to attend the Introduction Talk that is held one week prior to the commencement of the course. If for any unforeseen circumstances you cannot attend then you must contact and inform us with 24 hours' notice of your inability to attend so the club has the option to fill your vacated spot.

If your dog is injured or becomes ill during your course we are prepared to negotiate attendance at the next course once they are recovered. You will need to produce a veterinary certificate to say that the dog was unable to participate in the class. Please contact one of the trainers if you wish to discuss this possibility.

